### OFFICIAL PUBLICATION OF THE QUEZON CITY LIBRARY AND INFORMATION CENTER

# **ONLINE NBI APPLICATION AT QC LIBRARY**

The QCLIC has opened its doors to a new library service: an e-government online application for the NBI clearance. QCLIC assists NBI applicants in their online registration through the internet by opening the NBI website and help them fill up the registration form.

It's the new service of the NBI for the applicants to register online. NBI clearance applicants that have no computers and internet connection can use any internet cafés to register. The problem is,



(Above) NBI clearance applicants wait for their turn in using the free online registration at the Multi Media Section of QCLIC. (Below) NBI Chief Mr. Raul Angeles (in checkered polo) looks on the NBI clearance online applicants at the Multi-Media Section of QCLIC.

not all applicants are computer literate and know how to apply online. In support, and as one of the mandates of the QCLIC, the library accommodated these applicants to use the library internet facilities for free.

Prior to this, Quezon City Hall Branch NBI Chief, Mr. Raul Angeles, upon knowing that the QC Library is assisting the applicants of the online NBI clearance, visited the QC Library and had a brief meeting with the City Librarian, Ms. Emelita Villanueva. Mr. Angeles acknowledged the efforts of the QCLIC in providing assistance to NBI clearance applicants. He was led to the MIS Section where he witnessed the queue of people that were being assisted by the MIS staff in their Online application. There are about more than 200 people a day being assisted.

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# LIBRARY ORIENTATION AT QCLIC BRANCH LIBRARIES

June is a busy month for the Librarians of QCLIC. It is the time to conduct library orientation to different public schools in Quezon City or invite students or other prospective clienteles to go to the library for the orientation.

The Library Orientation at QCLIC Branch Libraries extends the role of the Library's Reference Desk in ensuring that users make the most effective use of the Library. The program is designed to educate students, teachers and other library users in locating and using appropriate print and/or online resources for their research, assignments, etc. The Librarians welcome new students in the library and orient them on the different library services and the different collections available in the library. Other Librarians go to the schools near the library informing the students of the services of the library. They do other strategies just to reach out to the students and disseminate the information of the importance of libraries in their studies.

Cubao Branch Library conducted its orientation to elementary pupils of the M.H. del Pilar Elementary School and even to the Police Personnel who were given an orientation on computer usage and digital literacy. (cont. on page 3)



**Cubao Branch Library** 



Cont. from page 2... Library orientation at QCLIC Libraries

Last June 23, 2015, the Barangay San Isidro Galas Branch Library headed by Ms. Zenaida Baltazar, Ms. Lilia Malabanan with the support of their District Coordinator Ms. Fe Gomez, conducted its library orientation to the parents of the pupils of Yakap Day Care Center located near the Barangay Hall of San Isidro Galas. An inspirational message was delivered by P/B John Reyno. The parents were informed of the services being rendered by the library like storytelling and film showing sessions, puppet shows, tutorials and even computer literacy wherein these parents can also avail.

The Novaliches Branch Library and Information Center also conducted Library Orientation for 1st year College students of Our Lady of Lourdes Technological College. They also have conducted library orientations in different schools in District 5, like the Fairview Elementary School and Kaligayahan Elementary School, and in District 3, the Teodora Alonzo Elementary School in Project 4.

"Heneral Basa" (the book superhero of the QCLIC) was tasked to tell relevant stories to the pupils enticing or arousing interest on their young minds to love to read books and go to the libraries to study.

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Library orientation at Kaligayahan Elementary School



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# **NEW SATELLITE READING AND LEARNING CENTER**

A new satellite reading and learning center located at Bgy. Dupax, Old Balara in District 3 in Quezon City was inaugurated on April 7, 2015. Councilor Allan Reyes cut the ceremonial ribbon assisted by the Asst. City Librarian Ms. Cynthia DJ. Tolado, Barangay Officials, Ms. Tess Mariano, Chief of the SSDD, and QCLIC staffs. This reading center is a project of Waterkonsult Equipment and Services, Inc., which is the leading non -revenue Water Reduction Equipment Supplier and Service provider in the Philippines.

This new reading center was organized by the QCLIC and also provided reference books for the use of the students and other clienteles who will be using the library.



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# 32<sup>nd</sup> National Children's Book Day Celebration

In celebration of the 32<sup>nd</sup> National Children's Book Day, the National Book Development Board (NBDB) in partnership with the Philippine Board on Books for Young People (PBBY) will be holding a summit, entitled "Umuulan ng Libro: Philippine Children's Book Summit," on July 21, 2015 at the Elements at Centris in Quezon City.

The Philippine Children's book summit will feature international and local speakers who will tackle different vital topics concerning children's literature in the country. The summit will also feature different local children's book publishers.

This summit is open to teachers, students, educators, librarians, publishers, authors and illustrators. For

more information about the summit, you may contact the PBBY at 352-6765 loc. 204 or pbby@adarna.com.ph

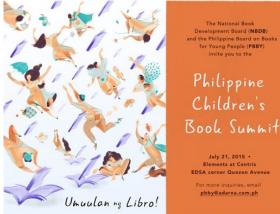
# NBDB and PBBY collaborate for the Philippine Children's Book Summit

To celebrate the National Children's Book Day, the National Book Development Board (NBDB) and Philippine Board on Books for Young People (PBBY) signed a Memorandum of Agreement (MOA) last June 2, 2015 at the NBDB office. The summit, entitled, "Umuulan ng Libro: Philippine Children's Book Summit" will be a gathering of authors, illustrators, publishers, librarians, educators, and students committed to this thriving and significant aspect of the book publishing industry. It will be celebrated on the 21<sup>st</sup> day of July at Elements at Centris, Quezon City.



As part of their mandate, the PBBY is the lead agency in the celebration of National Children's Book Day (NCBD). This is celebrated every third week of July to commemorate the anniversary of the publication of Jose Rizal's "The Monkey and the Turtle" in Trubner's Oriental Record in London.

Present at the MOA signing were Ms. Tarie Sabido, PBBY Chair; Ms. Neni Sta. Romana-Cruz, NBDB Chair; Ms. Graciela Mendoza-Cayton, NBDB Executive Director; and Mr. Ruben De Jesus, PBBY Sectoral Representative.



# CORPS MOVEMENT, INC. ENTERED INTO A MOA WITH THE QCLIC



Last May19, 2015, the Christian Officers Reform the Police Service (CORPS) Foundation, represented by its President PS Supt. Ma. O.R. Aplasca, entered into a Memorandum of Agreement with the QCLIC, represented by the City Librarian, Ms. Emelita L. Villanueva, for support in terms of book donations and library organization for their prospective reading centers to be put up in strategic areas of their jurisdiction and thus transform the lives of the people who will use the library.

The MOA signing was witnessed by Rev. Jaime T. Delos Santos, Jr., Bless Our Cops (BOC) Movement, Inc. Coordinator and Ms. Lucila Raquino, Librarian IV and Head of the Filipiniana and Local History Section.

The CORPS Movement Foundation is a non- stock, non-profit organization with a vision of putting "GOD into every Cop" and a mission of helping create a "God Centered, Service Oriented and Family Based **PNP (Philippine National Po**lice)"...This Movement embraces the values of persons redeeming their self-worth and thus be able to contribute to the community they belong. They also advocates transformational leadership by way of giving lectures in every spheres of our society primarily reaching those men and women in uniform.

### **QCLIC CONDUCTED SEMINAR BASED ON ARTA** By Ms. Mary Ann L. Bernal

The process-based service delivery system seminar-workshop, in conjunction with the implementation of the Anti-Red Tape Act (ARTA) for the Quezon City Library & Information Center staff was conducted last April 13 & May 11, 2015 in two batches held at the Reference & Filipiniana areas of the main library.

It was very timely in updating knowledge on Civil Service rules and policy as the City Librarian Emelita L. Villanueva & Asst. City Librarian Cynthia DJ. Tolado aimed to develop a dedicated and committed frontline service providers in our library department. This seminar is in conformity with RA No. 9485 which is an "Act to improve efficiency in the Delivery of the Government Service to the public by reducing Bureaucratic Red Tape, preventing graft and corruption."

Dr. Cardito L. Callangan, former CSC Director & now Consultant of our good Mayor Herbert Bautista proved to be an authoritative & specialist speaker in this category. Also a GAD related activity caters to all staff, permanent and contractual.

Our aim is to bring together the interdisciplinary core of knowledge of a wholesome institution that can lead others to post as a model in giving public service. The librarians became aware of the problems affecting service delivery of library users' delicate shaping of behavior right from the young age of three when they are being readied to school, until senior citizens when they are just doing their wholesome recreation in the library.

"I can assure you, public service is a stimulating, proud and lively enterprise. It is not just a way of life, it is a way to live fully". – by Lee H. Hamilton.



# QCLIC DIST. 1 LIBRARIES AT TAHAN-TAHANAN By Mr. Andrew caseda

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The Quezon City Library and Information Center- District 1 Branch Libraries conducted the 2015 Outreach Program at Tahan-tahanan on April 16, 2015. It is a center funded by the Philippine Charity and Sweepstakes Office (PCSO) and other organizations located at the lower ground floor of East Avenue Medical Center. Tahan-tahanan is a haven for indigent kids with cancer and they can stay there while they are having their treatment.

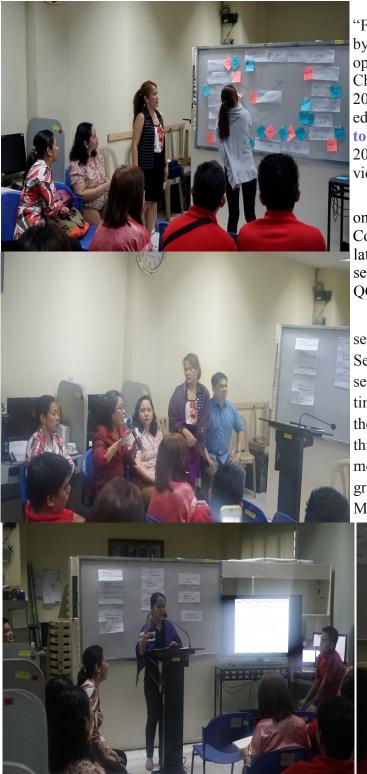
The District 1 Librarians headed by Ms. Prima Alabata and Ms. Analiza Puno interacted to the cancer patients by conducting a storytelling session and hand puppet show. This activity was really special because they have brought happiness to the children and made them forget that they are undergoing a difficult phase in their lives even just for a while.



The District I staff led by Ms. Prima Alabata and Ms. Ana Puno with the cancer patients and their parents (inset). Ms. Chato Malig, officer-in-charge of Pag-asa Branch Library, tells a story to the children afflicted with cancer.

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### STRENGTHENING PUBLIC LIBRARIES THRU MODERN LIBRARY SERVICES BY MS. MARIZA G. CHICO



As part of the cascade training on "Fundamentals of New Library Services" sponsored by Beyond Access—Philippines and Molave Development Foundation, Inc., attended by Ms. Mariza G. Chico and Ms. Janet B. Alday last November 4-7, 2014 at Casa San Pablo, Laguna, the QCLIC conducted a seminar to selected branch library staff on "How to Implement New Library Services", last April 30, 2015 held at the QCLIC Multimedia & Internet Services Section Room.

The overall objective of this training is to pass on the things that were learned from the Master Course I which is about the topic above and to formulate a concrete plan on how to implement new library services with the identified pilot libraries of the QCLIC.

A total of four (4) different topics were presented by Ms. Mariza G. Chico (Head of Outreach Services), Ms. Janet B. Alday, (Head of Law Research) and Mr. Manny Boy F. Fajilan, (Head of Multimedia and Internet Services) wherein they discussed the different library services that the QCLIC can offer through the use of modern technology. Acted as moderator/facilitator was Ms. Irma Saligumba, Program Manager of Beyond Access-Philippines, and Ms. Blesila P. Velaso, Chief, Public Libraries Divi-



Page 10

#### Cont. from page 3 LIBRARY ORIENTATION AT QCLIC BRANCH LIBRARIES



Library orientation at Novaliches Branch Library,



Library orientation at North Fairview Elementary School and Teodora Alonzo Elementary School

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# DIGITAL LITERACY IN QCLIC

By Ms. Lucila Raquino

Since the partnership of the QCLIC to the Beyond Access Philippines in 2014, the clienteles that have benefited in the Digital Literacy program has grown in numbers. QCLIC have been the venue of this program, including its branch libraries located in the different districts of Quezon City.

Beyond Access Philippines, led its Executive Director Dr. Angelo Ramos, conducted a survey involving their partner "Star Libraries" in the Philippines like the Imus City Library, Bacolod City Public Library, Urdaneta city Library and the Quezon city Library and Information Center, and came out with this information graphic or "infographic" showing numbers from November 2014-May 2015.

QCLIC started its digital literacy only last April 2015 and has served a total of 435 senior citizens, out of school youths, retired employees and others.

According to Dr. Angelo, these are Impressive numbers, which is believed will inspire our public libraries to do more, and reach out to more people who need to learn how to use computers and the Internet!

To date, the QCLIC continuous to serve and assist the online registrants of the NBI clearance in Quezon City Hall.

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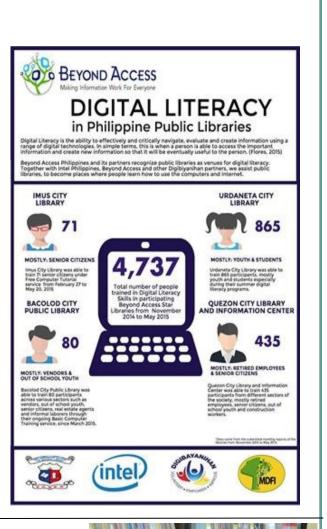


By Ms. Grace Velez

'Busy studying & researching' It's 4:30 pm... only one library user left at Escopa 2! Rolando 'Nongnong' Villanueva Jr. (grade 4)

He approached me and asked .... "Mam, what is the shape of the earth?" I told him to find the answer himself using our World Book. Encyclopedia... and he got the answer!!! Very good. He went home happy and contented for he







# QCLIC BACK TO JOMALIG ISLAND, QUEZON PROVINCE

By Ms. Mariza G. Chico

The QCLIC organizing team headed by Ms. Mariza G. Chico of Outreach Services, Ms. Manica Cortes, Head of Technical Services and Puppeteers headed by Ms. Marlyn Bautista were once again invited by Mayor Rodelo Tena of the Municipality of Jomalig, Province of Quezon in their annual "Ngindayog Teybolan Festival". Unfortunately, the City Librarian Ms. Emelita Villanueva was not able to go with the group because of prior commitment.

The team was not there for pure leisure nor vacation, but they were there to organize the Jomalig library in which additional books were brought so that more children will be able to benefit from it. They also conducted a Puppet show with the appearance of the QCLIC Mascots who did a dance number with the Puppeteers during the Fiesta Celebration.

The organizing team first went to the said province on May 16, 2014 in which the reinauguration of the library occurred. (cont. on page 19)



# **QCLIC: VENUE FOR TV A SHOW**

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We are very proud and fortunate that the QCLIC is one of the venues chosen by anchors/ newscasters for their TV shows.

On June 3, 2015, Ms. Maki Pulido and Mr. Jiggy Manicad., hosts of the Reporter's Notebook which is an investigative news magazine television show on Television Channel GMA 7, were at the QCLIC to shoot a segment of their TV show.



Ms. Maki Pulido and Mr. Jiggy Manicad while shooting a segment for their show (left). The two hosts together with our Reference Section Head Mary Ann Bernal and her staff, Merlie Tan, and Ms. Marivic Ocumen.(right)

# **OUTREACH AT RIZAL PROVINCIAL JAIL**

The QCLIC Library Organization team headed by Ms. Mariza G. Chico, Head of Outreach Services and Ms. Manica Cortes, Head of Technical Services, together with their respective staffs organized the Rizal Provincial Jail Library located at the Rizal Province on June 2, 2015.

After the team was done with the organization of the books and other reading materials, and arranging the library layout, a brief orientation and lecture on how to maintain

Cont. on page 14...



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### Cont. from page 13... QCLIC OUTREACH AT RIZAL PROVINCIAL JAIL

and manage the library was given by Ms. Mariza G. Chico to selected staff of the RPJ who are to man the library.

Ms. Emelita Villanueva, City Librarian approved the donation of various reading materials to RPJ for the use of the inmates.

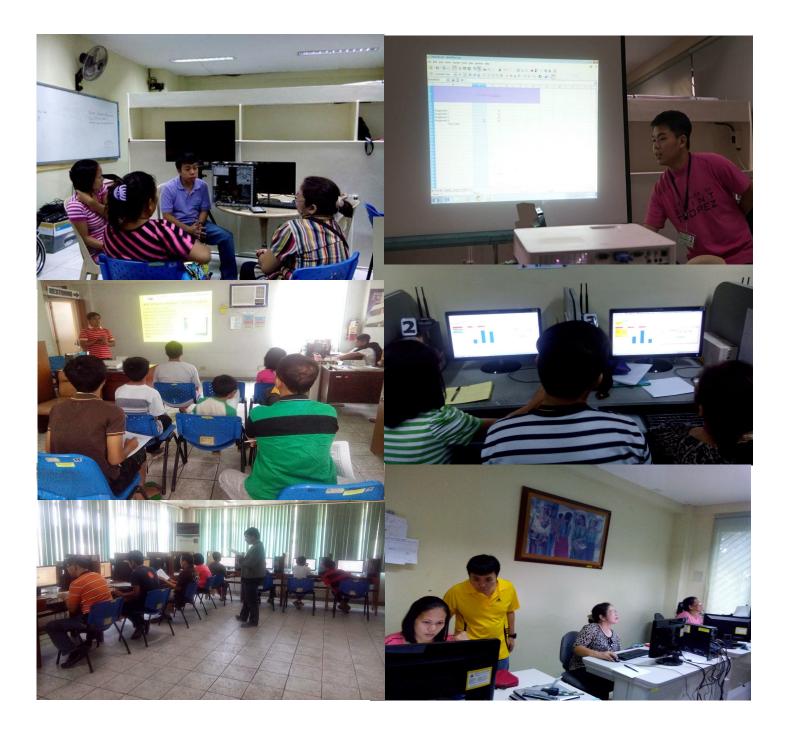


THE RPJ Library before and after the organization by the QCLIC Outreach Team

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### Cont. from page 11... DIGITAL LITERACY IN QCLIC

QCLIC and its branch libraries also continuously conduct free digital literacy training to its clienteles. The Multimedia and Internet Services (MIS) conducted training on Computer Basics Use & Understanding Operating Systems and LibreOffice Calc Basics (MS Office Excel). Powerpoint presentation was given to the participants followed by computer hands on and certificates of participation after the training. The training occurred on May 18-22 and May 25-29, 2015. Those who are interested can go to the QCLIC Main Library or to its branch libraries and be listed for the incoming schedules of the training.



# **DECREASING DIGITAL DIVIDE IN QC**

by Ms. Lucila RaquiÑo

"To offer the best IT services, the Quezon City Government through the QC Library and Information Center (QCLIC) provides equal opportunities to its constituents thus decreasing "Digital Divide.

**Based on the QC Government's** statistics, Quezon City residents have a literacy rate of 98.32%, higher than the average rate for the Philippines of 93.4%. There is a large Englishspeaking population, with English the language of instruction in almost all subjects in school and for business.



The questions are: Does the literacy rate includes Digital literacy? Are Quezon City residents have equal access to and the resources to use new information and communication tools, such as the Internet? Is there a Digital Divide in QC?

The Quezon City Government, dubbed as the ICT Capital of the Philippines has currently 30 Information Technology Parks, occupying 113.89 hectares, 160 software design companies, 100 call centers. outsourcing services companies, 84 telecommunications services providers, 75 computer programming firms.

To offer the best IT services, the Quezon City Government through the QC Library and Information Center (QCLIC) provides equal opportunities and access to information and communication tools to its constituents thus decreasing \***Digital Divide**.

QCLIC is offering free Digital Literacy Training/Tutorials conducted at its Multi Media and Internet Services Section and to its different District Libraries with the objective to lessen the discrepancy between those who have the skills, knowledge and abilities to use the technologies and those who do not, irrespective of gender, economic class, education, etc. Let us be aware that not all have computers in their homes, have celfones in their hands or have access to internet. Since its re-launching in April 2015, QCLIC has trained 435 clienteles mostly senior citizens and retired employees.

QCLIC continues to innovate its library services. It has started to serve NBI clearance applicants through Online NBI Clearance application, free of charge. Just come to the QC Library and our Multi Media staff will assist you.

**\*DIGITAL DIVIDE-** A term used to describe the discrepancy between people who have access to and the resources to use new information and communication tools, such as the Internet, and people who do not have the resources and access to the technology. The term also describes the discrepancy between those who have the skills, knowledge and abilities to use the technologies and those who do not. The digital divide can exist between those living in rural areas and those living in urban areas, between the educated and uneducated, between economic classes, and on a global scale between more and less industrially developed nations

# QCLIC DISTRICT 2, 5 & 6 BRANCH LIBRARIES CONDUCTED STORYTELLING

BY MS. ROWENA REMIENDO/CHERRY TARUC

On May 8, 14 and 20, 2015, the QCLIC Districts 2, 5 & 6 library branches conducted a series of storytelling at Bgy. Gulod, Manggahan, Novaliches Proper, QC, entitled: "Si Matsing at si Pagong" wherein they encouraged the children to act out the scenes in the story. A short play was also presented entitled: "Ang Hukuman ni Mariang Sinukuan". They have also conducted storytelling in other areas, in Bgy. Bagbag and Bgy. Novaliches Proper.

The children were all very eager to participate and enjoyed the stories and puppet shows in spite of the heat.



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# SCRAPBOOK MAKING AT PROJECT 8 BRANCH LIBRARY By Ms. Analiza Puno

The QCLIC Project 8 District Library headed by Ms. Analiza Puno, made the summer worthwhile for the kids and parents of Brgy. Bahay Toro by conducting "2015 Scrapbook Making" On May 20, 2015. Kids and parents participated well and had fun in this activity. They were inspired to make their own book of memories with a sense of fulfillment out of scrap. Our deepest gratitude to our incumbent friends who provided the resources and to our District 1 Branch Librarians and family who devoted their time, efforts and resources for this meaningful activity. To God be the Glory!



#### Cont. from page 12......QCLIC BACK TO JOMALIG ISLAND, QUEZON PROVINCE

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It is to be remembered that the Library in Municipality of Jomalig an Island in Quezon Province under the administration of Mayor Rodolfo Tena was supported by Mayor Herbert Bautista through his donation of a certain amount for the renovation of the library. Since then, a sisterhood between the two (Quezon City and Municipality of Jomalig) was formed. The City Library through the City Librarian, Ms. Emelita Villanueva, adopted the Library and continuously provides books and other reading materials for the said library.



The beautiful Island of Municipality of Jomalig in Quezon Province

### **BUSINESS NAME**



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Quezon City Public Library was established on August 16, 1948, and was inaugurated on October 23, 1948.

**Vision:** Quezon City Library and Information Center to be recognized as an open and world-class leading library that promotes advanced learning and literacy.

**Mission:** The public library, the local gateway to knowledge, provides the basic condition of life long learning. It shall provide access to all printed, cultural, historical, intellectual and literary heritages of the country and other information sources and ensures the preservation and conservation of these materials through the technological innovations for the use of the future generations. Clientele: The general public from all walks of life;

**Branch Libraries: 21** 

LIBRARY HOURS: Mondays-8:20-5:00pm/ Tuesday-Friday-8:00-5:00pm/ Saturday-8:00-4:00 pm

# **UPCOMING QCLIC CELEBRATIONS**

QCLIC Main Library will be cele-

brating its 67th Founding Anniversary on August 16, 2015. Quezon City Library and Information Center (formerly Quezon City Library) was inaugurated on August 16, 1948 with no other



than the First Lady Mrs. Aurora Quezon and Director Eulogio Rodriguez Sr., of then Bureau of Public Libraries, now the National Library of the Philippines (NLP), as Special Guests. The City Librarian, Ms. Villanueva announced that we will have a simple program to celebrate the event with the distribution of certificates of participation to the QCLIC employees who have attended the Values Formation Seminar which was conducted every Mondays of the month.

The Project 8 District Library also celebrates its 27th anniversary on June 24, and Project 7 branch library on July 1 to be conducted on July 16, 2015 to coincide with the blessing of the new extension room of the library.